



## **INFORMATION REGARDING OUR COUNSELING SERVICES AND THE COVID-19 CRISIS**

### **INFORMATION FOR CURRENT CLIENTS**

Current clients can reach out to their therapists by contacting the Corning office at 607-962-3148 from 8:00am-5:00pm (Monday-Thursday) and 8:00am-4:00pm (Friday).

### **CORNING OFFICE LOCATION**

The Corning office is closed for in-person counseling sessions and visits. You may reach therapists and staff via telephone by calling 607-962-3148 from 8:00am-5:00pm (Monday-Thursday) and 8:00am-4:00pm (Friday).

### **HORNELL AND BATH OFFICE LOCATIONS**

Due to COVID-19, Family Service Society, Inc.'s Bath and Hornell office locations are temporarily closed. Call the Corning office for assistance (see hours above).

### **AFTER-HOURS ASSISTANCE**

For after-hours help, please call our crisis number at 1(800) 584-4081. Clients will be asked to provide a contact phone number to the crisis line and a therapist will return the call. Please note that with a return call, the number will be blocked, so your phone must be able to receive a blocked call.

### **NEW COUNSELING CLIENTS**

If you are not an existing client and would like individual counseling services, please contact our Corning office during the hours listed above and leave your contact information. The intake worker will reach out to you.

### **SHORT-TERM CRISIS APPOINTMENTS RELATED TO COVID-19 ANXIETY & STRESS**

Family Service Society, Inc. understands the stress and anxiety due to concerns regarding COVID-19. In conjunction with support from the United Way of the Southern Tier, Family Service Society is offering free crisis telephone counseling sessions to those in need (in the Steuben County NY area) due to anxiety and stress related to COVID-19. Please call the Corning office at 607-962-3148 to review your need with our intake worker (you will need to leave a phone number and she will call you back) and she will get you scheduled for a telephone counseling session with a licensed therapist as soon as possible.

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*Family Service Society, Inc. has served the local community for over 100 years. We will continue this tradition by helping you deal mentally and emotionally with the current global COVID-19 crisis.*

***Thank you for your understanding and please stay safe and well!***